



TipTap Privacy Policy

Version 1, dated 19 October 2018

<p>Who are we?</p>	<p>TipTap is a mobile application (“app”) from TipTapIt LTD (“us”, “we” or “our”) which allows consumers to allocate tips for service directly to workers (the “service”).</p> <p>We collect and use information to deliver and manage the app. This policy outlines how we collect and use information when you use our app. Please read it carefully.</p> <p>We are committed to protecting your privacy and maintaining the security of any personal information received from you. We adhere to the requirements of the data protection legislation in the UK and EU.</p> <p>The security of your information is important to us. Remember however that no method of transmission over the internet and/or mobile networks, nor method of electronic storage is 100% secure. We use commercially acceptable means to protect your personal information but we cannot guarantee its absolute security. We make no warranty as to the level of security afforded to your data except that we will always act in accordance with relevant UK and EU legislation.</p> <p>If you have any questions about your personal information please contact us by emailing us at hello@tiptapit.com</p>
<p>Information we hold on you</p>	<p>Information submitted through the TipTap app or our website For example, when you sign up to the app and provide details such as your name, selfie, ID, email address, or details we collect about how you use the app.</p> <p>Information on how you use your phone For example the mobile network you use, your IP address or operating system and the settings on your phone, etc. This helps us to fix problems you may be experiencing and to improve the service.</p> <p>Information you give us permission to access on your phone Things you give us explicit permission to see, like geolocation.</p>

	<p>We do not: Hold any information about your transactions through us. This information is securely handled by our payment gateway provider, Stripe. You can find Stripe's privacy policy here.</p>
<p>How we use your information</p>	<p>We use information about you to deliver our services through our app, thus allowing us to:</p> <ul style="list-style-type: none"> - manage your account; - track, analyse and improve the service we give you and other customers; - update you on any major changes to our app or our policies; - respond to communications you send us, such as any questions or complaints you might send us; - update you on agreed communications; - investigate any potential illegal activities. <p>When you give us feedback on the app we will store that feedback so that we can improve delivery, and contact you regarding this if you have agreed to this.</p> <p>We may use and publish anonymised aggregated data about usage of the app, such as but not limited to, frequency of use and usage of or demand for different features. We will never publish any personally identifiable data.</p> <p>With your permission, we may use it to:</p> <ul style="list-style-type: none"> - Market and communicate our products and services. <p>We do not:</p> <ul style="list-style-type: none"> - Sell, rent or exchange your personal information with any third party for commercial reasons. - We do not share your information with any third parties except as described in this policy. <p>We follow strict security procedures in the storage and disclosure of information which you have given us, to prevent unauthorised access in accordance with the UK and EU data protection legislation.</p>
<p>Who we share it with</p>	<p>We may share your personal information with:</p> <ul style="list-style-type: none"> - Anyone who works for us when they need it to do their job. - Any organisation which supports any of our services you use e.g. Stripe.

	<p>We may use third party services to collect, store, monitor and analyse the data that we collect.</p> <p>You should review and if necessary adjust your privacy settings on any third-party apps, websites and services that you use to interact with TipTap. This policy relates solely to information that you give us through your use of the TipTap app.</p> <p>We'll also share it to comply with the law; to enforce our Terms and Conditions or other agreements; or to protect the rights, property or safety of us, our customers or others.</p>
<p>How long we keep it</p>	<p>We keep your data as long as you're using the TipTap app, and for up to 3 years after account inactivity.</p> <p>We do not keep your information for longer than we need to for the purposes described in this policy.</p> <p>We may delete your information if you haven't used TipTap for more than 3 years.</p>
<p>Your rights</p>	<p>You have a right to:</p> <ul style="list-style-type: none"> - Access the personal data we hold about you, or to get a copy of it. we will send this to you within a reasonable timeframe (and in compliance with relevant data protection legislation). - Make us correct inaccurate data. - Ask us to delete, 'block' or suppress your data, we will do so as far as we are reasonably able to do so (and in compliance with relevant data protection legislation), though for legal reasons we might not always be able to do it. - Object to us using your data for direct marketing and in certain circumstances 'legitimate interests', research and statistical reasons. - Withdraw any consent you've previously given us. <p>To do so, please contact us by emailing at hello@tiptapit.com.</p>
<p>Where we store your data</p>	<p>Data we collect is encrypted and stored in a cloud platform database within the EU.</p> <p>Financial information is all held by Stripe</p>



How to make a complaint	If you have a complaint, please contact us by emailing hello@tiptapit.com and we'll do our best to fix the problem.
Changes to this policy	These terms (and any updated versions) will always be available for you to view in the app and on our website. You agree that we may provide notice to you of updated terms by posting them on our website and/or on the app. If the changes to the terms are significant we will notify you using the email address that you have provided to us. If you don't agree to updated changes, you can let us know and we'll close your account.